



Privacy statement – SUSTER B.V.

This page tells you about what SUSTER does with personal data, how SUSTER protects personal data and how you can exercise the rights you have under privacy legislation.

What are personal data?

Personal data means any information that is traceable to you as a person. Your name, your home address or email address are examples of personal data. On the website of the Dutch [Data Protection Authority \(the Dutch DPA\)](#) you will find more information about personal data and privacy legislation.

Why does SUSTER use your personal data?

Whenever you wish to receive information from SUSTER, we need your details so that we can send the information. SUSTER also saves the data you provide when you submit a request. In addition, SUSTER processes your personal data so that it can send newsletters and digital press releases. In such cases, SUSTER uses your personal data based on your consent.

How long does SUSTER keep your personal data?

SUSTER does not keep your personal data any longer than is necessary for the purpose for which it is being held. If you have signed up to receive information from SUSTER and you later sign off, SUSTER deletes your personal data.

How does SUSTER secure your personal data?

SUSTER attaches great importance to ensuring that personal data provided by you are handled and kept secure with the greatest possible care. In order to optimally protect your personal data against loss, theft, unauthorised access or misuse, SUSTER takes the correct technical and organisational measures to keep your personal data secure. In terms of organisation, SUSTER has arranged for research data to be accessible exclusively by employees involved in the research in question.



Does SUSTER give personal data to other organisations?

SUSTER adheres to the principle that it does not share your personal data with others. The data will not be sold. However, there are exceptions whereby SUSTER is required to give personal data to others. These are always exceptional circumstances, such as legal proceedings or crime prevention.

What are your privacy rights?

Under the prevailing privacy legislation you have various rights you can exercise to keep control of the personal data an organisation collects about you and uses. For example, you are entitled to access the personal data that SUSTER has about you. This right of access is intended to enable you to check whether the data are correct and to make any rectifications as necessary. You can also check whether SUSTER has used the data lawfully. As well as the right of access, you have the right to object against the use of your data by SUSTER.

Incidents (data breach)

In spite of our precautionary measures designed to give personal data the best possible protection, it remains possible that an incident may occur in which personal data are involved. An incident of this type is called a data breach. If you believe that a data breach is occurring at SUSTER, always get in touch with us. The best way to do this is by email via info@susterbv.com

The following information should be supplied when reporting a data breach:

- your name and contact details;
- the nature of the incident;
- which personal data are involved;
- which systems are involved in the incident; and
- when and how you discovered the incident.

Questions and complaints

If you have any questions about this privacy statement, exercising your rights or SUSTER's activities in the field of personal data, you can get in touch via info@susterbv.com. You can also send a letter to:



SUSTER BV
Mooienhof 203
7512 EE ENSCHEDE

If you have a complaint about how SUSTER handles personal data, we would like to hear from you. In addition, you are always entitled to submit a complaint to the Dutch [Data Protection Authority](#).

Changes

This privacy statement may be changed at any time by SUSTER without prior announcement. Changes come into effect as soon as they are published on this website.